What is Patchwork?
Patchwork is a secure web application that connects a client’s front-line practitioners. It is designed to build a highly-networked team around the client, who can work collaboratively to provide coordinated care.

Why use it?
Practitioners are able to provide better services to their client when they can communicate quickly and easily with the whole team.

The Municipal Association of Victoria is the peak body representing Victorian councils and is currently the licensed administrator for Patchwork.

www.mav.asn.au/patchwork
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How does it work?

Patchwork is designed to complement agencies’ existing case management systems.

With the client’s consent, Patchwork stores just enough information to identify them, such as their name and date of birth.

Only approved organisations will be registered in Patchwork and must adhere to the Privacy and Data Protection Act 2014.

Practitioners can search Patchwork to find the details of the team working with their client.

Practitioners can invite their clients to see the details of their team through their My Patchwork login.