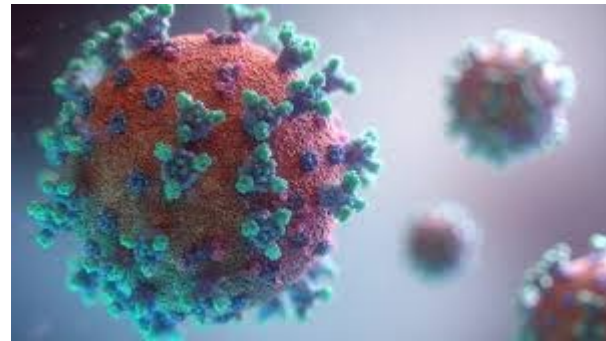
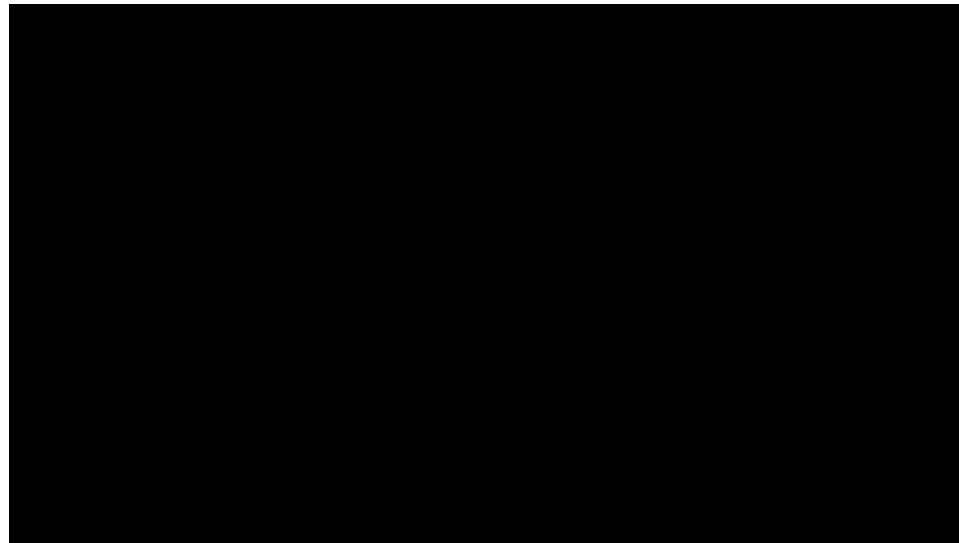




# Community Strength through covid 19 outbreak



# Greater Shepparton City Council- who are we?





# MCH service/team:

*Approximately 850 Birth Notices per year*

16 office locations across Greater Shepparton

## *Current Staffing:*

- 1x Full time Team Leader
- 1x Part time Coordinator
- 13x Permanent MCH Nurses (Varying EFTs)
  - 8x Casual MCH Nurses
  - 1x Group Facilitator
  - 1x Play Support Officer
- 3x MCH Administration Support

\* Current vacancies within the team \*



# Initial covid 19 experiences locally

- 2020 = reasonably unaffected
- Early 2021 = reasonably unaffected
- September 2020 = First local covid 19 outbreak...





# Main covid 19 outbreak- Shepparton

- Friday 20<sup>th</sup> August 2021
- Messages and phone calls
  - Multiple schools closed
- Testing sites set up immediately





# Community impact:

*Approximately 20,000 people required to isolate due to outbreak =  
1/3 of Greater Shepparton Population*

- Multiple schools were impacted = Exposure sites.
- Local businesses closed - due to large amount of staff furloughed.
- Supermarkets closed.
- More than 21,000 Covid 19 tests completed over 11 days...
- Day 13 testing - 6,271 tests completed in just 1 day (Thurs 2 Sept 2021).



# Community response

- The power of social media - widespread support and community assistance.
- Local Organisations and Community Groups came together to respond to the local community needs.
- Assistance with food, medicine, nappies, baby formula. Assistance also with advice on how to access support.
- Local business' assisted with supply and delivery.
- Activity Packs distributed to Primary School children in isolation.
- Messaging to CALD families.
- Online Community Covid Information sessions.
- Testing and Vaccination site set up within local Indigenous organisation.
- Vaccination Drive.





# MCH service impact:

- Staffing impacts.
  - Short F2F and phone consultations.
- Increased anxiety within the team, service and whole Community.







# MCH service response and support

- Support from MAV & Safer care.
- Daily covid huddles.
- Covid information/support sessions for MCH team.
- Relationships with other local services
- Fit testing and establishment of plans for visits with covid positive or close contact clients.
- Staff encouraged to increase PPE.
- Flexibility within consults.





# Thank you



*We, Greater Shepparton City Council, acknowledge the Yorta Yorta Peoples of the land which now comprises Greater Shepparton, we pay respect to their tribal Elders, we celebrate their continuing culture and we acknowledge the memory of their ancestors.*