

The Victorian journey of the pandemic - Telehealth in MCH Practice

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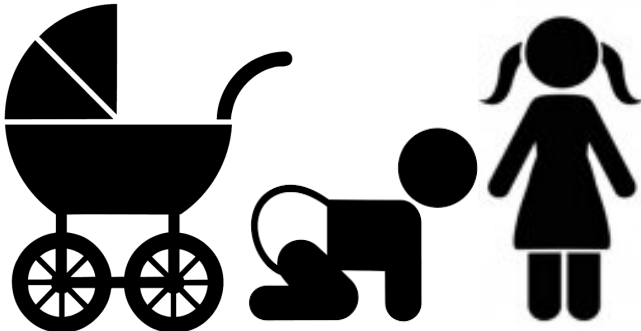
November 2022

Maternal and Child Health Conference
'Reflections from the Field'

Victorian maternal and child health services



Birth Notifications
77,882



Total # Children (0-6 yrs)
463,724



Total KAS consultations
617,062

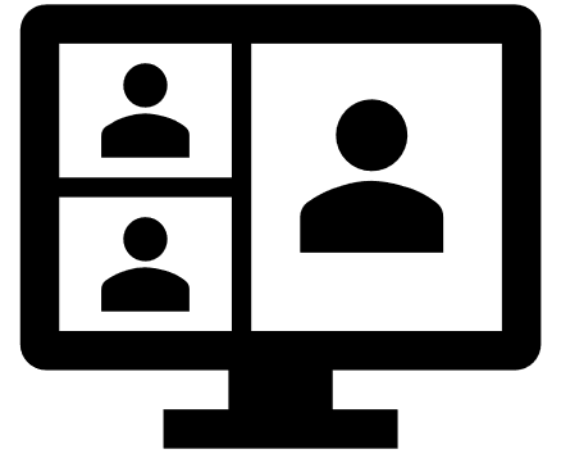
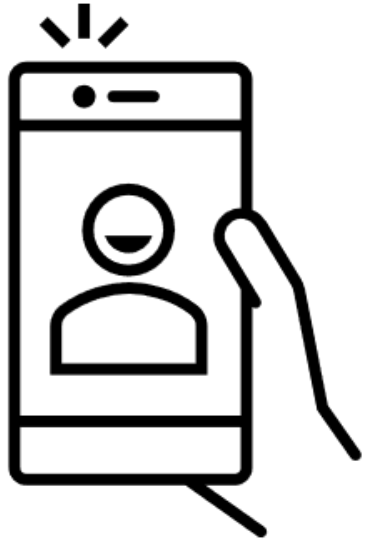
TIMELINE MCH SERVICE DELIVERY DURING COVID-19 PANDEMIC 2020-2022

KEY EVENTS

- Lockdown 1
Mar 30 – May 12 2020
- Lockdown 2
July 8 – Oct 27 2020
- Lockdown 3
12 Feb – 17 Feb 2021
- Lockdown 4
27 May – 10 June 2021
- Lockdown 5
15 July – 27 July 2021
- Lockdown 6
5 Aug – 21 Oct 2021
- MCH COVID 19 Surge Response
28 Jan – 11 Mar 2022



Impact - restricted service delivery



Introduction of Health Direct



healthdirect is a purpose-built suite of services, tools and resources which enable telehealth video consultations between clinicians to patients, and clinicians to clinicians. It is available to Victorian publicly funded health services at no cost, through the support of the State Government of Victoria.

Rapid Review - What did we hear?

Sector	Families
<ul style="list-style-type: none">• More confident with phone consultations than videolink• Concerned about being able to safely assess for family violence & developmental outcomes for preschoolers	<ul style="list-style-type: none">• Preferred videolink over telephone• Preferred face to face over videolink or telephone• Wanted to have the option

What does the research say

There is currently there is no understanding of the impact or efficacy of this model of care.

Nor is there a comprehensive evidence base for this practice.

Families tend to be more excepting than health professionals initially

On reflection - what have we learnt?



Telehealth guidelines for Maternal and Child Health services

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Thank you