



# Annual Report

## Board & Governance Reports 2020-21

## Our Charter

We are the MAV – the voice of local government in Victoria since 1879. Our purpose is to advocate for local government interests; build the capacity of councils; protect and support the viability of councils and promote the role of local government.

### We value:

- Integrity
- Collaboration
- Accountability
- Innovation
- Respect.

### Our role is to:

Represent and advocate for local government interests

- Establish and maintain alliances with key stakeholders
- Respond to arising issues
- Mediate, facilitate and advise
- Lead sector development
- Support councillor development
- Host and facilitate educational and training events
- Provide collaborative procurement opportunities
- Provide insurance services.

### We are successful when:

- Our members receive a high value return for their subscription
- Our people are inspired by a sense of purpose and accomplishment
- Our members, consultation networks and suppliers value their relationship with us
- Our operational discipline and financial strength ensures our ongoing role in serving our members efficiently and effectively.

## Provenance

The Parliament of Victoria passed the **Municipal Association Act** in 1907, officially recognising the MAV as the voice of local government in the state. Our role is to promote the efficient carrying out of municipal government throughout the state of Victoria, and to watch over and protect the interests, rights and privileges of municipal corporations.

Today, the MAV is an influential force supporting a strong and strategically positioned local government sector. Our role is to represent and advocate the interests of local government, lobby for a 'fairer deal' for councils, raise the sector's profile, ensure its long-term security and provide policy advice, strategic advice, capacity building programs and insurance services to local government.

The MAV is a membership association, accountable to its constituent members through State Council and an elected Board. Membership of the MAV is discretionary (at 30 June 2021, all 79 Victorian councils were current financial members), and participation in our insurance schemes, procurement program, events and other activities is voluntary.

## Our members

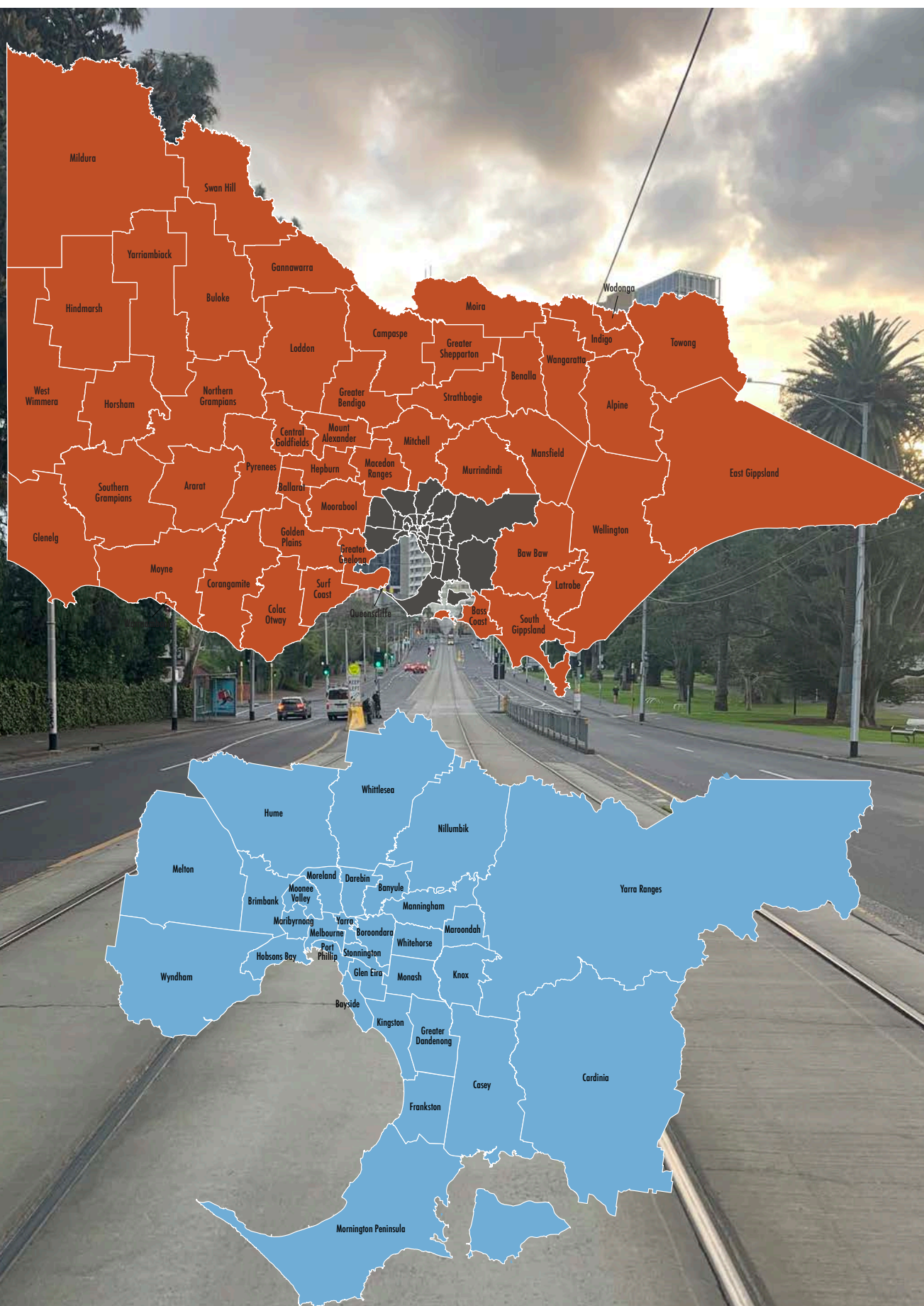
Local government is interwoven in the fabric of community life. It is the most trusted level of government and has a vital leadership role to play in facilitating economic development and improving quality of life for the people it serves.

Victorian local government is made up of 79 councils representing more than 6.6 million people. They operate with a legislative and electoral mandate to manage local issues, plan for the community's needs and advocate to realise their aspirations. In partnership with their communities, councils manage more than \$110 billion worth of community infrastructure and assets.

In 2019-20, Victorian local government annual revenue was \$10.8 billion. Councils employed more than 45,000 people and provided more than 100 different services to people who visit, live and work in their area.

Key functions include health and community services; land use planning; environmental services; recreational and cultural services; local roads, footpaths and street lighting services; domestic animal management; and emergency management planning.





The MAV was incorporated in 1907 by an Act of State Parliament. The Act defines our purpose, sets out how we operate and empowers our members to make rules to further clarify our role and processes.

The Act requires the MAV to set Rules for the regulation of proceedings, subscriptions and other matters affecting the management of the Association.

Each member council must appoint a councillor as its MAV representative. These representatives generally come together twice a year to form State Council, at which the policy direction of the MAV is set, including through the endorsement of a Strategic Work Plan. Details of State Council resolutions for the reporting period are available at [mav.asn.au](http://mav.asn.au).

## MAV Board

The MAV Board consists of 13 members who are elected for a two-year term. Twelve board members are elected to represent different regions of Victoria. They are elected by the MAV representatives from the councils of each region. The 13th member of the board is the President, who is popularly elected by the representatives of all member councils.

The MAV Board sets and evaluates directions, priorities and performance standards for the MAV, appoints and monitors the performance of the CEO and defines the detail of policies, objectives and strategies determined by State Council. Board members liaise with the MAV representatives from their regions.

The current MAV Board was elected in March 2021.

## MAV Insurance Board (MAVIB)

The MAV Board has delegated authority and responsibility for MAV Insurance to the MAV Insurance Board (MAVIB).

The LMI scheme's deed of establishment enables the formation of a management committee, formalises duties and powers of delegation by the Board and provides guidance on the day-to-day operation of the MAVIB members are appointed by the MAV Board from the insurance industry and local government.

The MAV holds an Australian Financial Services Licence (AFSL No 27143). The MAV and MAV Insurance have AFSL-compliant processes and activities in place to maintain the highest standards of governance, provide operational efficiency and enhance the future viability of MAV Insurance.

The MAVIB carries out oversight and management of the operational activities of MAV Insurance. JLT provides claims, risk management and reinsurance placement services. Taylor Fry is the scheme's actuary. Frontier Advisors provide investment consultant services.

## MAV WorkCare Board

The MAV WorkCare local government workers' compensation self-insurance scheme was approved by WorkSafe Victoria on 3 May 2017.

In October 2017, the MAV Board appointed a WorkCare Board to oversee the operations of the Scheme in line with Participation Agreement requirements.

From 1 November 2020, the WorkCare Board operated as a Special Interim Board of three independent members with skills/backgrounds in local government, insurance and risk.

Jardine Lloyd Thompson (JLT) is the Scheme's appointed agent for OHS, RTW and claims management services. Finitary Consulting is the Scheme's independent actuary.

The last day the Scheme operated was 30 June 2021 with the Scheme now deemed a Ceased Self-Insurer Scheme until 30 June 2027.

# MAV Board

As at 30 June 2021



**Cr David Clark**

Pyrenees Shire Council

**President**

- Councillor: 1992-94, 1996-2004, 2008 – present
- Mayor: 1999, 2003, 2004, 2010 and 2017
- Member, MAV Audit and Risk Committee
- Member, MAV Insurance Board
- Member, MAV WorkCare Board



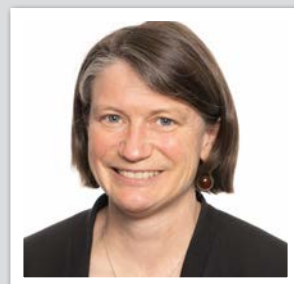
**Cr Ruth Gstrein**

Corangamite Shire Council

**Deputy President Rural**

Rural South West Representative

- Councillor: 2002 - present
- Mayor: 2007-08, 2008-09, 2009-10



**Cr Jennifer Anderson**

Macedon Ranges Shire Council

Rural North Central Representative

- Councillor: 2012 - present
- Mayor: 2014-15, 2016-17, 2017-18



**Cr Rohan Leppert**

City of Melbourne

**Deputy President Metropolitan**

Metropolitan Central Representative

- Councillor: 2012 - present

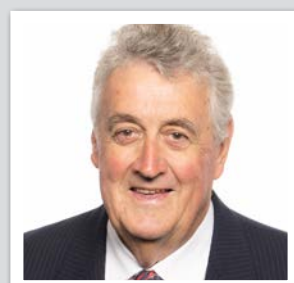


**Cr Kris Bolam**

Frankston City Council

Metropolitan Southern Representative

- Councillor: 2008-12, 2016 – present
- Mayor: 2010-11, 2020-21



**Cr Murray Emerson**

Northern Grampians Shire Council

Rural North West Representative

- Councillor: 2012 - present
- Mayor: 2019 - present
- Board Member, MAV Insurance



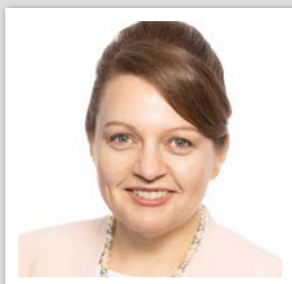


**Cr Kylie Grzybek**

City of Greater Geelong

Rural South Central Representative

- Councillor: 2020 – present



**Cr Kathy Majdlik**

Melton City Council

Metropolitan West Representative

- Councillor: 2008 – present
- Mayor: 2012-13, 2015-16, 2020-21

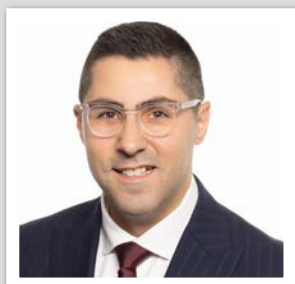


**Cr Aaron Scales**

Towong Shire Council

Rural North East Representative

- Councillor: 2012 – present
- Mayor: 2017-18



**Cr Joseph Haweil**

Hume City Council

Interface Representative

- Councillor: 2016 – present
- Mayor: 2020-21



**Cr Tom Melican**

Banyule City Council

Metropolitan East Representative

- Councillor: 2003 – present
- Mayor: 2008-09, 2011-12, 2017-18
- Member, MAV Audit and Risk Committee

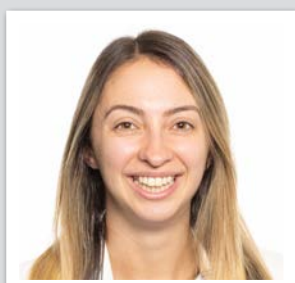


**Cr Brett Tessari**

Bass Coast Shire Council

Rural Gippsland Representative

- Councillor: 2016 – present
- Mayor: 2018-19, 2019-20, 2020-21



**Cr Jami Klisaris**

City of Stonnington

Metropolitan South East Representative

- Councillor: 2012 - present
- Mayor: 2016-17

## Board meeting attendance 2020-21

	Jul	Aug	Sep	Oct	Nov	Dec	Feb	Mar	Mar	Apr	May	Jun
David Clark (President)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✓	✓	✓	✓	✓
Jennifer Anderson	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓
Kris Bolam	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✓	✓	✓	✗	✗
Murray Emerson	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Josh Gilligan	✓	✓	✓	✓	✓	✓	✓	n/a	n/a	n/a	n/a	n/a
Kylie Grzybek	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✗	✓	✓	✓	✓
Ruth Gstrein	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nathan Hansford	✓	✓	✗	✓	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Malcolm Hole	✓	✓	✓	✓	✓	✓	✗	n/a	n/a	n/a	n/a	n/a
Joseph Haweil	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✓	✓	✓	✓	✓
Ron Janas	✓	✓	✓	✓	✓	✓	✓	n/a	n/a	n/a	n/a	n/a
Jami Klisaris	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓	✓
Rohan Leppert	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓
Kathy Majdlik	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✓	✓	✓	✓	✓
Tom Melican	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✓	✓	✓	✓	✓
Sean O'Reilly	✓	✓	✓	✓	✓	✓	✓	n/a	n/a	n/a	n/a	n/a
Peter Perkins	✓	✓	✓	✓	✓	✓	✗	n/a	n/a	n/a	n/a	n/a
Coral Ross	✓	✓	✓	✓	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Aaron Scales	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✓	✓	✓	✓	✓
Mike Symon	✓	✓	✓	✓	✓	✓	✓	n/a	n/a	n/a	n/a	n/a
Brett Tessari	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✓	✓	✓	✗	✓

No meeting held in January. n/a = Not a Board member at this time.

## Board allowances and expenses

The Board Allowance and Expense Policy provides for Board Members to receive an annual allowance, paid quarterly in advance.

In 2020-21, Board Member allowances are as follows:

- Annual board allowance: \$9,964  
plus 10% super
- Annual Deputy President allowance: \$14,633  
plus 10% super
- Annual President allowance: \$70,981  
plus 10% super



Committee member	17 August 2020	23 Sept 2020	7 Dec 2020	22 March 2021	17 May 2021
Mr John Watson (Chair)	✓	✓	✓	✓	✓
Ms Sue Friend	✓	✓	✓	✓	✓
Mr Paul O'Connor	✓	✓	✓	✓	✓
Cr. Coral Ross (President)	✓	✓	n/a	n/a	n/a
Cr. Mike Symon	✓	✓	✓	n/a	n/a
Cr. Josh Gilligan (Interim President)	n/a	n/a	✗	n/a	n/a
Cr. David Clark (President)	n/a	n/a	n/a	✓	✓
Cr. Tom Melican	n/a	n/a	n/a	✓	✓

## Audit and Risk Committee

The role of the Audit & Risk Committee is to provide independent assurance and assistance to the Board on the MAV's financial performance and reporting, the management of risk, the effectiveness of systems of internal controls, and the conduct of internal and external audit functions.

The committee comprises of five members:

- three Independent Members (one of which is the Committee Chair), and
- two MAV (Cr) Representatives.

A total of five meetings were held during the period 1 July 2020 to 30 June 2021. The table above provides a summary of meeting attendances:

The Committee has an established Annual Work Plan to enable it to discharge its responsibilities in line with its objectives as set out in the Audit and Risk Charter.

The workplan includes an annual program of internal audit with the following audits conducted in 2020-2021:

- LMI third-party IT general controls and assessment
- IT cyber security and strategy
- Learning and Events provision
- Budget and forecasting
- Purchasing and contract management

In 2020-21, the sitting fees per meeting were:

- Independent Chair – \$1,108
- Independent committee members – \$738.

## Compliance

In addition to the requirements of the Municipal Association Act 1907 and MAV Rules, the MAV must comply with certain regulations and obligations applicable to statutory and public bodies.

The MAV is also required to comply with the conditions of its Australian Financial Services Licence (AFSL).

The MAV has established a significant compliance and governance structure to ensure it meets its obligations under the AFSL. This structure includes a compliance and risk management strategy, plan and table, and disaster recovery and business continuity plan.

An electronic risk management and compliance system operates within MAV Insurance to ensure compliance with its AFSL obligations and other related statutory requirements.

Compliance with this system is audited annually by the MAV's independent external auditor, and findings are reported to both the MAV Insurance Board and the MAV Board.

# MAV Insurance Board

As at 30 June 2021



**Rob Spence**

**Chair** (appointed 21 August 2018)

Independent representative

- Appointed 1997

- Board Member, MAV WorkCare
- Former Chief Executive Officer, Municipal Association of Victoria (until 20 August 2018)
- Trustee, Vision Super



**John Bennie**

Victorian Council representative

- Appointed 2016

- Chief Executive Officer, City of Greater Dandenong
- Past Chair Southern Melbourne Regional Development Australia Committee
- State President, LGPro 2005-06
- National President, LGMA 2011
- Public Service Medal 2014



**Cr David Clark**

MAV Board representative

- Appointed 2021

- President, Municipal Association of Victoria
- Councillor: 1992-94, 1996-2004, 2008 – present
- Mayor: 1999, 2003, 2004, 2010 and 2017
- Member, MAV Audit and Risk Committee
- Member, MAV WorkCare Board

Board Member, Australian Local Government Association



**Cr Murray Emerson**

MAV Board representative

- Appointed 2019

- Board Member, Municipal Association of Victoria
- Councillor: 2012 - present
- Mayor: 2019 - present



**Dion Lester**

LGAT representative

- Appointed January 2021



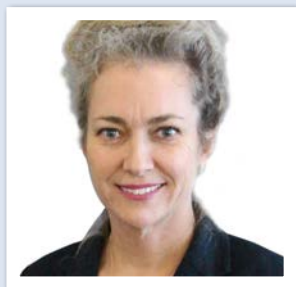
**Michael Guilmartin**

Independent representative

- Appointed 2009

- Chief Executive Officer, Victorian Managed Insurance Authority 1997-2007
- President, Association of Risk Insurance Managers of Australia 1980

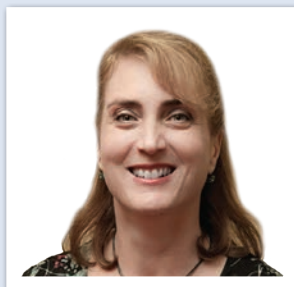
Risk Manager,  
Alcoa of Australia Ltd 1971-97



**Kate Reid**

Independent representative  
- Appointed 2019

- General Counsel, Risk team, Corrs Chambers Westgarth
- Professional Standards & Indemnity Counsel, Corrs Chambers Westgarth 2010-20
- Special/General Counsel Corrs Chambers Westgarth 2006-10



**Dr Katrena Stephenson**

LGAT representative  
- Appointed 2015

- Chief Executive Officer, Local Government Association of Tasmania
- Board Member (Observer), Local Government Professionals Tasmania



**Kerrie Williams**

Independent representative  
- Appointed 2019

- Non-Executive Director, U Ethical Investors
- Member, Investment Committee, U Ethical Investors
- Member, People and Nominations Committee, U Ethical Investors
- Director of Strategy & People/ Head of Practice, Frontier Advisors 2010-17
- Investment Consultant, Frontier Advisors 1997-2017



**Bruce Richards**

Independent representative  
- Appointed 2019

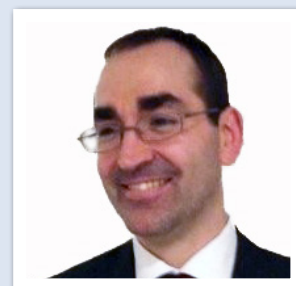
- President, Richard Oliver Risk Managers - Chicago, 1993-95
- Director and Managing Principal Consulting Sedgwick/Marsh, 1995 -2000
- General Manager Operations and Client Services, VMIA , 2000-08
- National Manager - Risk Engineering - CGU Insurance, 2008-12



**Kerry Thompson**

Victorian Association representative  
- Appointed 2018

- Chief Executive Officer, Municipal Association of Victoria
- Board Member, MAV WorkCare
- Member, State Crisis and Resilience Council
- Chair, cohealth
- Acting Chief Executive Officer, VicRoads 2018
- Deputy Secretary Investment and Business Transport for Victoria 2016-18
- Chief Executive Officer, Lost Dogs Home 2015-16
- Chief Executive Officer, Wyndham City Council 2010-15
- Chief Executive Officer, Maribyrnong City Council 2003-10



**Paul Woodhouse**

Independent representative  
- Appointed 2019

- General Manager Corporate Services, Community Broker Network 2018
- General Manager Swann Insurance, Insurance Australia Group 2016-17
- Senior Manager Finance, Insurance Australia Group 2012-16

## MAV Insurance Board attendance

	14 Aug	28 Sep	23 Oct	11 Dec	4 Feb	19 Feb	23 Apr	2 June	18 June
Rob Spence (Chair)	✓	✓	✓	✓	✓	✓	✓	✓	✓
John Bennie	✓	✓	✓	✓	✓	✓	✓	✓	X
David Clark	n/a	n/a	n/a	n/a	n/a	n/a	✓	✓	✓
Murray Emerson	✓	✓	✓	✓	✓	✓	X	✓	X
Josh Gilligan	n/a	n/a	n/a	X	X	X	n/a	n/a	n/a
Michael Guilmartin	✓	✓	✓	✓	✓	✓	✓	✓	✓
Dion Lester	n/a	n/a	n/a	n/a	✓	X	X	✓	X
Kate Reid	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bruce Richards	✓	✓	✓	✓	✓	✓	✓	✓	✓
Coral Ross	✓	✓	✓	n/a	n/a	n/a	n/a	n/a	n/a
Katrena Stephenson	✓	✓	✓	✓	✓	X	✓	✓	✓
Kerry Thompson	✓	✓	✓	✓	✓	X	✓	X	✓
Kerrie Williams	✓	✓	✓	✓	✓	✓	✓	✓	✓
Paul Woodhouse	✓	✓	✓	✓	✓	✓	✓	✓	✓

## Board sitting fees

Independent Board members receive a sitting fee. In 2020-21 the annual sitting fee was:

### Chair

\$25,500

### Independent Board Member

\$15,300

## MAV Insurance Team

### EXECUTIVE TEAM

#### Owen Harvey-Beavis

General Manager

#### Kristine Minghella

MAV Insurance Counsel

#### Ivan Ciardullo

MAV Insurance Claims Adviser

#### Kerry Thompson

MAV Chief Executive Officer

#### Olivia Boddeus

Board Secretariat

### SERVICE PROVIDERS

#### JLT Risk Services Pty Ltd

#### Taylor Fry Pty Ltd

Actuary

#### Frontier Advisors

Investment Adviser

#### Kapstream Capital Pty Ltd

Investment Manager

#### VAGO

Auditor

#### National Australia Bank

#### Asset Servicing

Custodian Services

### LEGAL PANEL

#### Minter Ellison DLA Piper Moray & Agnew Gilchrist Connell

(Victoria)

#### Barry Nilsson

(Tasmania)

#### Shaun McElwaine

(Tasmania)



## Performance overview

The MAV Insurance Liability Mutual Insurance (LMI) scheme offers public liability and professional indemnity insurance to Victorian and Tasmanian councils and other local government authorities.

The scheme is not-for-profit, which means any excess revenue is held in the fund to help keep premiums down for members – rather than paying income tax and dividends to shareholders like commercial providers.

The LMI scheme is tailored specifically to the local government sector. This is achieved using 25 years of claims data, and regular monitoring of new and emerging risks and exposures facing local government.

## Financial summary

The combined operating surplus for MAV Insurance for 2021 was \$1,913,013, resulting in capital at 30 June 2021 of \$2,113,781.

The Commercial Crime scheme returned a modest surplus in line with budget. The LMI scheme produced a surplus of \$1.908m, reflecting full Victorian local government membership, continued focus on administrative efficiencies and a comprehensive and effective reinsurance program.

The scheme incurred \$40.2 million in claims for the year against a contribution pool of \$38.96 million (inclusive of stamp duty).

## Liability Mutual Insurance Scheme

After several years of intense market competition, the scheme returned to full local government membership across the Victorian and Tasmanian sector from 30 June 2020.

The failure of the commercial market to provide adequate liability and indemnity coverage followed significant market hardening over the past renewal cycles, which accelerated this year following worldwide COVID losses, the southern-east Australian bushfires and increased concerns about the regulatory functions of local government all reducing the market's appetite for the sector's risk.

The MAV continued to work with its members on the review of the optimum structure for the LMI scheme, with a Working Group established to examine options for its reform.

The MAV continued to work with its members and the Victorian Government to pursue structural reform to the scheme aimed at ensuring it can provide ongoing service to the sector into the future. Our consultation with members identified five potential reform options, with consultation continuing on the sector's preferred structure.

## Service Delivery

As COVID-19 removed our ability to directly provide a range of our services, we quickly moved to implement an online service model. These services ensured that MAV Insurance continued to deliver a significant service program, engaging with hundreds of member officers and responding to increased helpdesk queries.

We supported members' risk management activities through the implementation of a comprehensive package of risk and legal services and focused our services around emerging and topical risks, such as outdoor dining and COVID vaccination, as well as traditional claim drivers

Once we moved to a work-from-home environment, we shifted these services to an videoconference model, with strong service continuity and member engagement. We provided additional Best Practice Forums across Victoria and Tasmania, which briefed members on key risk and claim issues, legal developments and information on the scheme. We continued to provide members with help desks for claims, legal, underwriting and risk and responded to around 1,000 queries in the year.

In total, \$25.4 million was paid in claims for the 2021 year, with an additional \$14.9 million in claim costs incurred by the scheme. A total of 164 new claims were received over the course of the year, which was a small reduction against the 2020 year claim lodgements.

## Implementation of Financial Strategy

Over the 2020-21 year, we continued to implement the capital management strategy to secure and stabilise the financial position of the LMI scheme. We reviewed our Capital Management Plan to focus on stabilising the scheme through contribution increases, internal efficiencies, and sustainable reinsurance pricing. We strongly targeted the retention and growth of our membership and were pleased to increase the number of Victorian councils that participate in the scheme to 79 in 2020-21.

We developed a reinsurance strategy to provide financial security for the scheme, minimising the capital requirements and protecting against deterioration in claims development. We fully implemented the reinsurance strategy, with underlying reinsurance costs moving by between 7.5 per cent to 20 per cent in a strongly hardening market with reinsurance market capacity sharply contracting.

Our successful development and implementation of the financial strategy for LMI strengthened the capital position at 30 June 2021 and is expected to continue to strengthen the surplus capital position by the end of the upcoming year.

## Commercial Crime Scheme

We continued to provide members with a cost efficient and effective fidelity insurance product through the Commercial Crime scheme, which has market-leading coverage and operates at low cost.

Our review of the key risk areas for the sector indicate that members' major areas of exposure will continue to be in the area of social engineering frauds, where frauds are occurring through fake invoices, fraudulent changes to the accounts and through the online impersonation of council officers.



# MAV WorkCare Board

As at 30 June 2021



**Marilyn Duncan**

**Chair**

Independent representative

- Appointed 2017

- Former Chief Executive Officer, City of Brimbank
- President the Youth Junction Inc. Sunshine

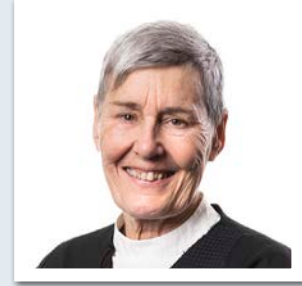


**Cr David Clark**

MAV Board representative

- Appointed March 2020

- Board Member, Municipal Association of Victoria (elected President 2021)
- Past deputy President of the MAV Board
- Board member (2013- 2019)
- Past-Mayor of the Pyrenees Shire Council
- Elected to Council in 1992 and re-elected in 2008, 2012, 2016 and 2020



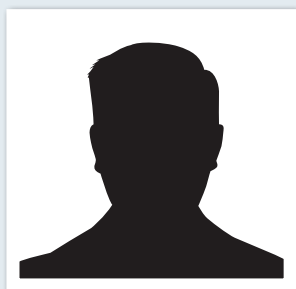
**Janet Dore**

Independent representative

- Appointed 2017

- Former Chief Executive Officer, City of Ballarat
- Former Chief Executive Officer, City of Newcastle
- Former Chief Executive Officer, Transport Accident Commission
- Former Non-Executive Director, nib Health Funds, Newcastle Airport and Institute for Safety Compensation and Recovery Research
- Fellow Australian Institute of Company Directors (AICD)
- Former Municipal Monitor, Ararat Rural City Council





**Andrew Elliott**

Independent Representative

- Appointed 2020

- Former Deputy Chief Investment Officer, Victorian Funds Management Corporation
- Head Chief Investment Officer, Asset Management at CP2 Group



**Kerry Thompson**

MAV representative

- Appointed 2018

- Chief Executive Officer, Municipal Association of Victoria
- Board Member, MAV Insurance
- Member, State Crisis and Resilience Council
- Chair, cohealth
- Acting Chief Executive Officer, VicRoads 2018
- Deputy Secretary Investment and Business Transport for Victoria 2016-18
- Chief Executive Officer, Lost Dogs Home 2015-16
- Chief Executive Officer, Wyndham City Council 2010-15
- Chief Executive Officer, Maribyrnong City Council 2003-10

## MAV WorkCare Board attendance

	14 Sept	29 Oct	17 Dec	24 Feb	20 May	24 June
Marilyn Duncan	✓	✓	✓	✓	✓	✓
Cr David Clark	n/a	n/a	n/a	n/a	✓	✓
Prue Digby	✓	✓	n/a	n/a	n/a	n/a
Janet Dore	✓	✓	✓	✓	✓	✓
Andrew Elliott	n/a	n/a	✓	✓	✓	✓
Cr Josh Gilligan	n/a	n/a	X	X	n/a	n/a
Cr Nathan Hansford	✓	X	n/a	n/a	n/a	n/a
Cr Coral Ross	✓	✓	n/a	n/a	n/a	n/a
Rob Spence	✓	✓	n/a	n/a	n/a	n/a
Kerry Thompson	✓	X	✓	✓	✓	✓
Michael Ulbrick	✓	✓	n/a	n/a	n/a	n/a

## Board sitting fees

Independent Board members receive a sitting fee. In 2020-21 the annual sitting fee was:

### Chair

\$25,000

### Independent Board Member

\$15,000

## MAV WorkCare Team

### EXECUTIVE TEAM

**Kerry Thompson**  
MAV Chief Executive Officer

**Chris Banks**  
General Manager

**Anthony DeJong**  
Chief Financial Officer

**Bernadette Brennan**  
OHS Manager

**Nabeel Nizam**  
Claims Manager

**Derek Kan**  
Senior Advisor,  
Performance Analytics

**Melissa Kuy**  
Executive Assistant

### SERVICE PROVIDERS

**JLT Risk Services Pty Ltd**  
Safety, RTW and claims  
management services

**Finity Consulting**  
Scheme Actuary

**VFMC**  
Investment Manager

**Frontier Advisors**  
Investment Adviser

**EY**  
Auditor

**LEGAL PANEL**

Hall and Wilcox

Wisewould Mahony

Minter Ellison

Lander and Rogers

### OCCUPATIONAL REHABILITATION PROVIDER (ORP) PANEL

IPAR

Nabenet

Workable Consulting

Rehab Management

### Private Investigation Provider Panel

A Matter of Fact

Macil Group

SECA

### Claims Auditor BRM Risk Solutions

### OHS Auditor Verus Australia

### Surveys and Research Wallis Research Group

## 2020-21 overview

WorkSafe Victoria (WorkSafe) refusal of the MAV's application for renewal of approval as a self-insurer, and the decision being upheld by the Supreme Court in March 2021, led to the wind down the MAV WorkCare Scheme (Scheme) on 30 June 2021.

The decision came after just over three years operation and despite MAV WorkCare achieving significant performance improvements in a challenging environment, especially during the COVID-19 pandemic.

These results were a credit to the collective commitment and hard work of members - the Scheme had a membership of 29 local authorities plus the MAV – the majority of members were regional and rural councils.

The scheme recorded an operating surplus of \$9.3m for the year. On a going concern basis, the underlying financial result was positive, reflecting strong investment returns for the year and a modest increase in net claims expenses in a very difficult

climate. Ceased self-insurer costs significantly detracted from the overall performance of the scheme, including the impairment of reinsurance recovery assets, higher claims expenses at transfer of claims liabilities to WorkSafe and scheme closure expenses.

In 2020-21, the scheme provided benefits of \$12.02m to 791 injured workers.

The MAV WorkCare oversaw an orderly transition of claims management responsibilities to WorkSafe and a graduated withdrawal of the MAV's member supports and services in occupational health and safety and return-to-work.

All OHS, RTW and claims services and supports currently offered to Scheme members and their injured workers ceased after 30 June 2021.

There was a significant financial and service impact for Scheme members and their injured workers are forecast as a result of the closure.



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